## Add HRSA as a Trusted Site FAQS

Adding the HRSA.gov website as a trusted website in Internet Explorer 11 will prevent any potential browser issues you may face while working in the HRSA EHBs.

How do I add HRSA.gov as a Trusted Site in Internet Explorer 11?

| 1 | Navigate to the EHBs login page<br>while in Internet Explorer 11                            | Welcome New User Registration Funding Opportunity What's New C Starting April 8th, the HRSA EHBs will have a new look and feel to improve EHBs user experience. The new an Existing Users Username (Email) Password Password  |
|---|---|---|
|   |   | Rew Users<br>Create an Account  |
| 2 | In the Internet Explorer top<br>navigation menu, click <b>Tools</b> .                       | Welcome New User Registration Funding Opportunity What's New Starting April 8th, the HRSA EHBs will have a new look and feel to improve EHBs  |
| 3 | Once the drop-down menu opens,<br>navigate and click on <b>Internet</b><br><b>Options</b> . | Feed discovery       >         Windows Update       >         Performance dashboard       Ctrl+ Shift+ U         F12 Developer Tools       Ctrl+ Shift+ U         OneNote Linked Notes       Send to OneNote         Report website problems       Internet options |

| 4 | Navigate and click on the <b>Security</b> tab.  | Internet Options 2 X<br>General Security Privacy Content Connections Programs Advanced  |
|---|---|---|
| 5 | In the "Select a zone or change<br>security settings" box, click <b>Trusted</b><br><b>Sites</b> , and then click the <b>Sites</b><br>button to open the Trusted Sites<br>window.  | General       Security       Privacy       Content       Connections       Programs       Advanced         Select a zone to view or change security settings.       Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.         Internet       Image: Content of the security settings.         Internet       Image: Content of the security settings.         Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.         Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.         Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.         Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.       Image: Content of the security settings.         Image: Content of the security settings.       Image: Conten |
| 6 | In the "Add this Web site to the<br>zone" box, verify that the "https://gran<br>ts.hrsa.gov" website is being<br>displayed. Before clicking the Add<br>button, manually change "grants" to "<br>* " in the web-address, so that "https://<br>/*.hrsa.gov" is displayed as the<br>website you are adding to the list of<br>trusted websites. | Vou can add and remove websites from this zone. All websites in this zone will use the zone's security settings.<br>Add this website to the zone:<br><a href="https://grants.hrsa.gov">https://grants.hrsa.gov</a><br>Websites:<br><a href="mailto:remove">Remove</a><br><a href="mailto:remove">Remove</a><br><a href="mailto:remove">Remove</a><br><a href="mailto:remove">Remove</a>   |
| 7 | Click the <b>Close</b> button to return to<br>the Internet Options window.  | You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.         Add this website to the zone:         Add         Websites:         https://*.hrsa.gov         Remove  |



## HRSA Contact Center

For any EHBs related assistance, contact the HRSA Contact Center by calling Toll Free: (877) Go4-HRSA; (877) 464-4772 or submitting a ticket here: <u>http://www.hrsa.gov/about/contact/ehbhelp.aspx</u>