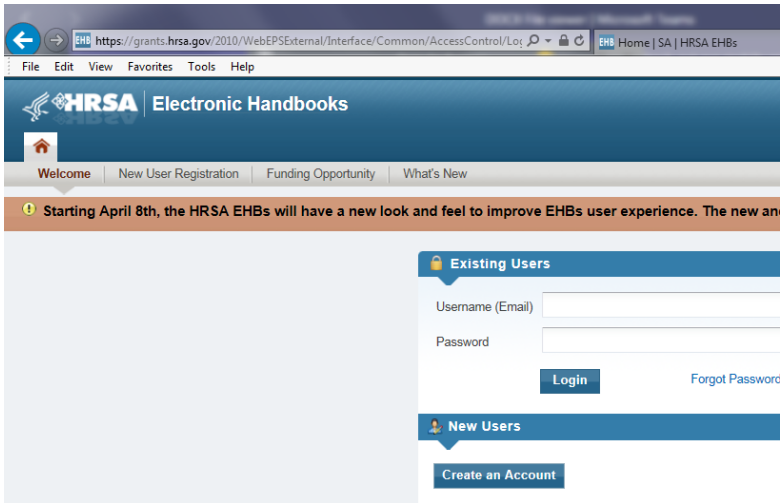
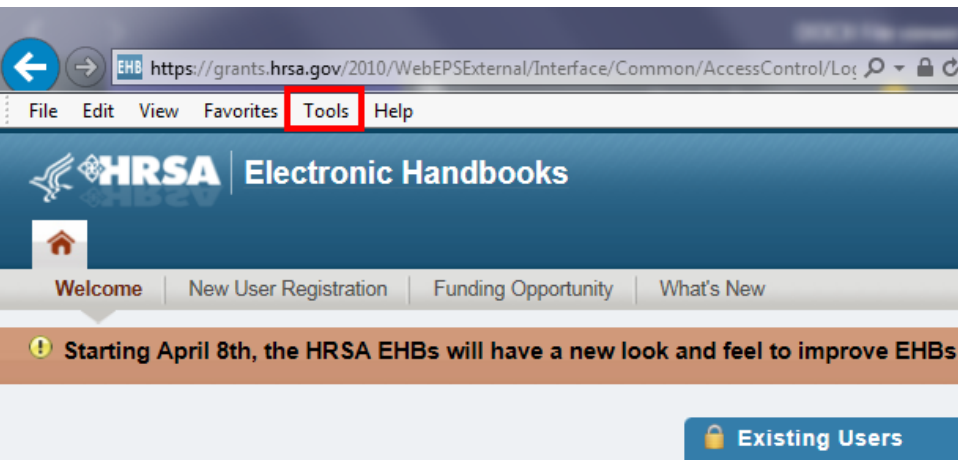
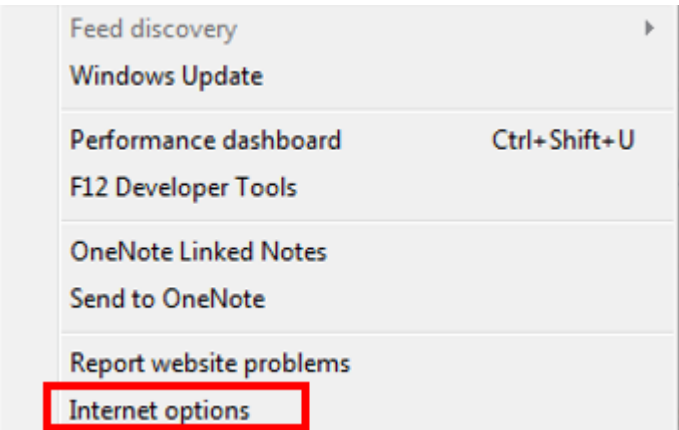
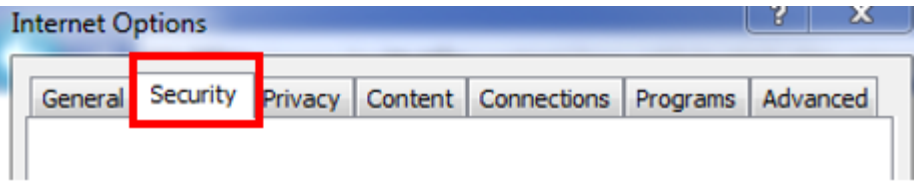
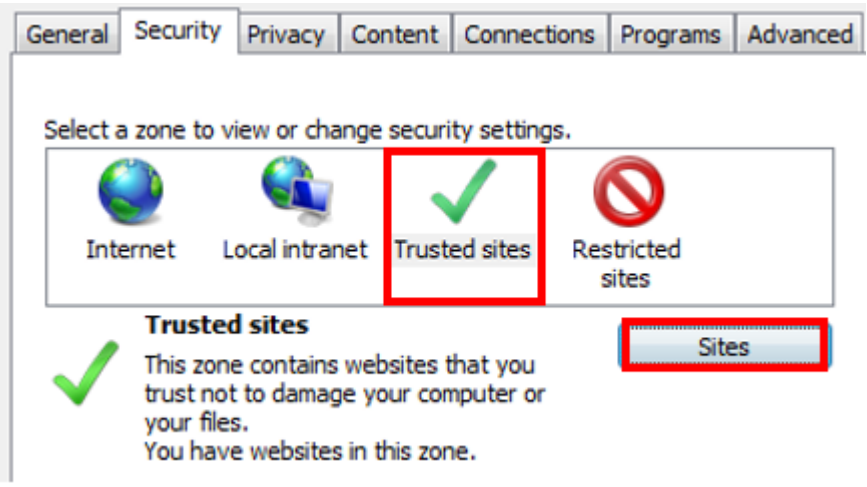
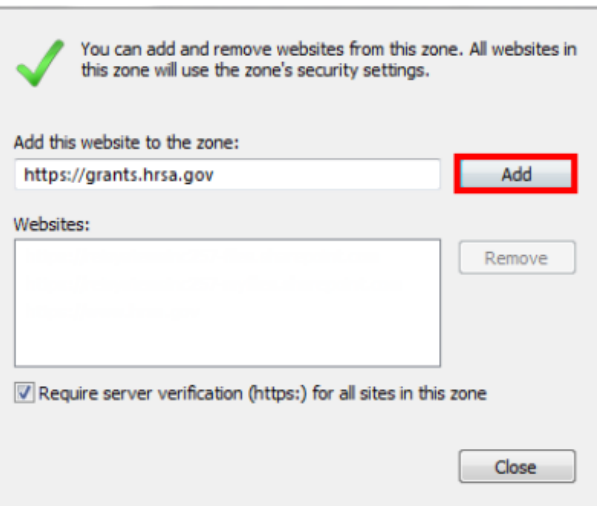
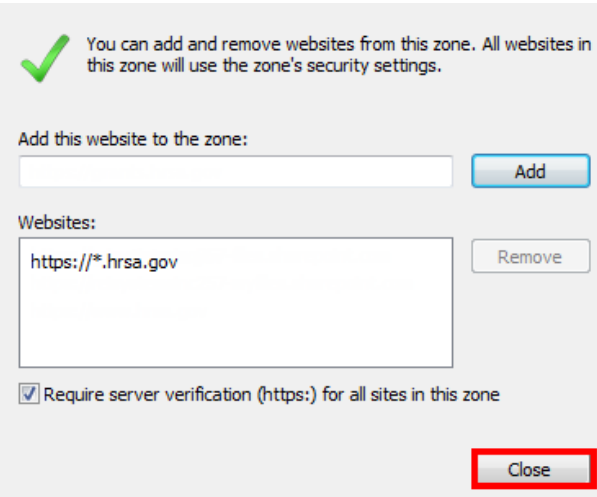


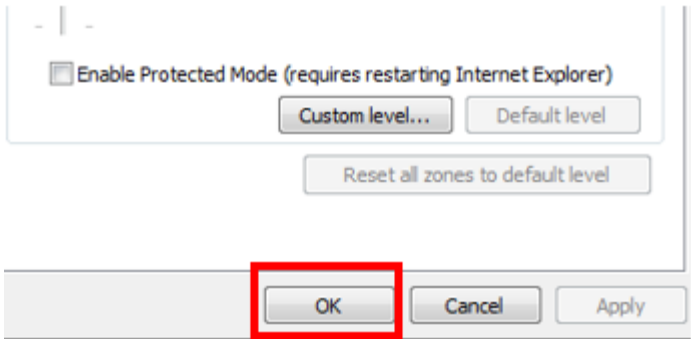
Add HRSA as a Trusted Site FAQs

Adding the [HRSA.gov](https://grants.hrsa.gov) website as a trusted website in Internet Explorer 11 will prevent any potential browser issues you may face while working in the HRSA EHBs.

How do I add HRSA.gov as a Trusted Site in Internet Explorer 11?

1	Navigate to the EHBs login page while in Internet Explorer 11	
2	In the Internet Explorer top navigation menu, click Tools .	
3	Once the drop-down menu opens, navigate and click on Internet Options .	

4	<p>Navigate and click on the Security tab.</p> 
5	<p>In the "Select a zone or change security settings" box, click Trusted Sites, and then click the Sites button to open the Trusted Sites window.</p> 
6	<p>In the "Add this Web site to the zone" box, verify that the "https://grants.hrsa.gov" website is being displayed. Before clicking the Add button, manually change "grants" to " * " in the web-address, so that "https://*.hrsa.gov" is displayed as the website you are adding to the list of trusted websites.</p> 
7	<p>Click the Close button to return to the Internet Options window.</p> 

8	<p>Once on the Internet Options window, click the OK button to accept the changes and return to Internet Explorer.</p>  <p>The screenshot shows the 'Content Advisor' section of the Internet Options window. The 'Enable Protected Mode' checkbox is checked. Below it are buttons for 'Custom level...', 'Default level', and 'Reset all zones to default level'. At the bottom, the 'OK', 'Cancel', and 'Apply' buttons are visible. The 'OK' button is highlighted with a red rectangle.</p>
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HRSA Contact Center

For any EHBs related assistance, contact the HRSA Contact Center by calling Toll Free: (877) Go4-HRSA; (877) 464-4772 or submitting a ticket here: <http://www.hrsa.gov/about/contact/ehbhelp.aspx>